



**TWIFORD
FUNERAL
HOMES, LLC
CEMETERIES & CREMATORIUM**

General Price List

• Effective Date November 1, 2016 •



Colony Chapel

500 Budleigh Street
Manteo, NC 27954
(252) 473-2449

Memorial Chapel

405 East Church Street
Elizabeth City, NC 27909
(252) 335-4395

Island Chapel

57156 Kohler Drive
Hatteras, NC 27943
(252) 986-2554

www.twifordfh.com



Our History

Twiford Funeral Homes, LLC began in a room above the Quinn Furniture Store in Elizabeth City, NC in 1933 by S. W. Twiford and his son, Sam A. Twiford. It continues to operate as fourth generation, locally owned and operated independent funeral homes, cemeteries and crematory.

Through the years, **Twiford Funeral Homes, LLC** has expanded its operation to include three funeral homes, a cremation society, a crematory, and two cemeteries. This growth would not have been possible without the vision and diligent, hard work of S. A. Twiford and his wife, Dora W. Twiford.

Another milestone was reached on March 31, 2008 when David H. Twiford and his wife, Darlene J. Twiford became the sole owners of **Twiford Funeral Homes, LLC, Albemarle Crematorium, Laurel Memorial Gardens and New Hollywood Cemetery.**

In January 2015, **David H. Twiford, Jr.** and **J.J. Twiford** became fourth generation partners of the family owned business.

David H. Twiford, Jr. manages our Dare County funeral homes, the **Colony Chapel** and the **Island Chapel.**

J.J. Twiford manages our Elizabeth City funeral home, the **Memorial Chapel.**

Our Mission Statement

Our mission is to serve each and every family with the utmost respect and dignity to the best of our ability and to be a vital partner in the various communities in which we live and work. The only way we are capable of achieving our goal is through our dedicated professional staff.



The Sam A. Twiford Veterans Park, located on the grounds of our Memorial Chapel in Elizabeth City, was dedicated to our nations heroes on October 28, 2011.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

This list does not include prices for certain items that you may ask us to buy for you such as cemetery or crematory services, flowers and newspaper notices. The prices for these items will be shown on your bill or the statement describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF **\$ 1,980.00**

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.) Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; shelter of deceased, arrangement conference with family or responsible party; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation of a personalized obituary and submission to newspapers with placement on our website, staff assistance prior to, and following the funeral, including coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also, included in this charge are overhead expenses relative to our facility such as insurance, maintenance and utility expenses, secretarial and administrative costs, and equipment and inventory expenses.

EMBALMING **\$ 650.00**

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement, such as direct cremation or immediate burial that does not require you to pay for it.

OTHER PREPARATION

Restoration/Special Cosmetics (Minimum of 2 hours required)	per hour \$ 125.00
Dressing/Normal Cosmetics and Casketing (Embalmed & Unembalmed)	\$ 175.00
Hair Dresser	\$ 25.00
Special Care of Autopsied Remains (In addition to Embalming Charge)	\$ 100.00
Recommended Bathing/Disinfection and/or Setting Features	\$ 175.00
<i>(When no embalming is performed) Recommended for one time family viewing prior to cremation- max. 2 hours</i>	
Should We Recommend Use of a Body Pouch	Lightweight \$ 50.00 Heavyweight \$ 100.00

USE OF FACILITIES, STAFF AND EQUIPMENT

Viewing/Visitation Rooms (Private/Public, Additional Viewing \$100 per day)	\$ 350.00
Chapel/Church/Graveside/Memorial Service Add \$200 for Saturday or Sunday Service; Add \$300 for Services 5pm or Later	\$ 495.00
Committal Service	\$ 200.00
Witnessing Cremation	\$ 75.00
Shelter of Cremated Remains beyond 30 days (per week or portion thereof)	\$ 35.00
Shelter of Deceased (per day of portion thereof beyond 3 days)	\$ 125.00
Refrigeration (per day or portion thereof beyond 24 hours; not needed if embalmed)	\$ 125.00
<i>This charge is in addition to the charge for Shelter of the Deceased</i>	

OTHER SERVICES OF THE STAFF

Consultation or Use of a Funeral Director When No Basic Services are Provided	per hour \$ 125.00
Filing/Delivery/Pickup of Paperwork When No Basic Services are Provided	per trip \$ 50.00
Express Filing/Delivery/Pickup of Paperwork (hand delivery to a specific location)	per trip \$ 50.00
Prepare, Placement and/or Submission of Obituary When No Basic Services are Provided	\$ 100.00
Arranging for the Scattering of Cremated Remains at Sea (Plus 3rd Party Expenses)	\$ 100.00
Shipping of Cremated Remains (in the Continental US)	\$ 75.00
Local Hand Delivery of Cremated Remains (Within 35 mile radius)	\$ 80.00
Express Return of Cremated Remains (Within 48 hours after receipt of paperwork)	\$ 200.00
Organist or Soloist Provided by Twiford	\$ 50.00
Cremation Fee	\$ 495.00

CEMETERY SERVICES *** Add \$ 100 South of Oregon Inlet; Add \$ 200 for Ocracoke Services ***

Opening and Closing of Grave	
For Casket and/or Outer Burial Container	\$ 750.00
For Cremated Remains or Infant Services	\$ 250.00
Opening and Closing Mausoleum with Setup Equipment for Committal Service	
For Casketed Remains	\$ 400.00
For Cremated Remains	\$ 200.00
Tent, 12 Chains and Grave Equipment Setup for Committal Service	\$ 200.00

USE OF AUTOMOTIVE EQUIPMENT

All charges listed below apply if the vehicle is used within 35 miles (round trip) of the funeral home. Should the mileage be in excess of 35 miles (round trip), the non-local rate per mile (\$2.75) would apply. These additional charges would be computed per vehicle, per mile from TFH to destination one way.

Local Transfer of Remains to Funeral Home	\$ 325.00
Hearse (Coach for Funeral Service)	\$ 325.00
Family Car (Per Vehicle Furnished) Offered at Memorial Chapel Only	\$ 300.00
Flower Van (Per Vehicle Furnished)	\$ 80.00
Safety/Lead Car (Per Vehicle Furnished)	\$ 80.00
Arrangement Car	\$ 80.00
Service Vehicle for Non-Routine Services (Per Vehicle Furnished)	\$ 80.00
Transport to/from Southside Hampton Roads Area (to/from Memorial Chapel)	\$ 150.00
Transport to/from Southside Hampton Roads Area (to/from Colony & Island Chapel)	\$ 195.00

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME \$ 1,800.00

This charge includes Basic Services of Funeral Director and Staff, hearse/van to local cemetery or crematory and preparation and submission of obituary. It does NOT include the use of facilities for viewing or for funeral rites or ceremonies. Transportation other than local will be at the rate of \$2.75 per mile one-way. Pick up from Norfolk Airport, will be added to this package at an additional charge.

FORWARDING REMAINS TO ANOTHER FUNERAL HOME \$ 1,655.00

This charge includes Basic Services of Funeral Director and Staff, Embalming and Local Transfer of Remains to Funeral Home.

A. With Shipping Container (Combo Unit) & Transportation to Norfolk (Memorial Chapel)	\$ 1,950.00
B. With Shipping Container (Combo Unit) & Transportation to Norfolk (Colony Chapel)	\$ 1,995.00
C. With Casket Selected from Twiford, Air Tray & Transportation to Norfolk (Memorial Chapel)	\$ 1,750.00
D. With Casket Selected from Twiford, Air Tray & Transportation to Norfolk (Colony Chapel)	\$ 1,795.00
E. With or Without Casket Selected from Twiford (Plus Private Transportation)	\$ 1,655.00

IMMEDIATE BURIAL Priced from \$ 2,805.00 to \$ 27,805.00

Our charge for an immediate burial (WITHOUT ANY ATTENDANT RITES OR CEREMONIES) includes Basic Services of Funeral Director and Staff, local transfer of remains to funeral home, casketing, and hearse to cemetery. (NO more than 2 persons may be present for burial and only for observation purposes without any rites or ceremonies). You may choose a casket from our Casket Price List (cost to be added) or provide your own.

Immediate Burial does not include any cemetery charges, opening or closing of grave, tent or chairs. The Immediate Burial Package does not contain any services other than those specified. **Additional services cannot be added to the Immediate Burial Package other than embalming and dressing/normal cosmetics, or the recommended bathing/disinfecting and/or setting features when no embalming is performed.**

DIRECT CREMATION Priced from \$ 1,660.00 to \$ 16,660.00

Our charge for a direct cremation without any attendant rites or ceremonies includes local transfer of remains to funeral home, cremation & Basic Services of Funeral Director and Staff. Hearse/van to the crematory is an additional \$2.75 per mile after 35 miles. Any container provided by purchaser must be fully combustible.

A. Direct Cremation with Container Provided by Purchaser	\$ 1,660.00
B. Direct Cremation with Alternative Container – Cardboard	\$ 1,805.00
C. Direct Cremation with Alternative Container – Coverlet (Fiberboard)	\$ 1,915.00

State and local laws do not require a casket for direct cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are made of cardboard and fiberboard.

TWIFORDDIRECT.COM ONLINE CREMATION PACKAGE Priced from \$ 905.00 to \$ 1,455.00

Our charge for the TwifordDirect.com online cremation package includes Basic Services of Funeral Director and Staff, local transfer of remains to the funeral home and cremation fee. Cash advances such as death certificates, merchandise, shipping of cremated remains, medical examiner's fee and other costs will be charged in addition to the package price.

A. TwifordDirect Package with Container Provided by Purchaser	\$ 905.00
B. TwifordDirect Package with Alternative Container – Cardboard	\$ 1,050.00
C. TwifordDirect with Alternative Container – Coverlet (Fiberboard)	\$ 1,160.00
D. TwifordDirect with Alternative Container – Emerson XL (Hardboard)	\$ 1,455.00

• Arrangements must be made online only (no in-house consultation). • Payment in full is required prior to completing online arrangements.
• Cremated remains will be returned within 10 business days after all completed authorizations are received.

Personalized Funeral Packages

In an effort to simplify the General Price List, TWIFORD FUNERAL HOMES, LLC has put together Funeral Packages that typify what most consumers in our area select. We realize all families have the choice to select itemization by the Federal Trade Commission's Funeral Rule but through our personalized funeral packages you are able to receive up to \$900 in savings. Because of the vast savings, these packages must be taken in their entirety, and no reduction will be given if an item is not utilized.

Funeral Packages do not include, unless specified, merchandise, cemetery charges, honorariums for musicians and/or ministers, additional automotive equipment, non-local transportation, paid obituaries, flowers, certified copies of death certificates, or other cash advance items that may be requested.

Traditional Funeral Packages

The following packages (A, B, C, D, E) include: Basic Services of Funeral Director and Staff, embalming, dressing/normal cosmetics and casketing, preparation and submission of obituary, facilities and staff for visitation/viewing, facilities and/or staff for conducting the funeral service, local transfer of remains to funeral home, hearse for funeral service, a safety/lead vehicle, flower vehicle, our memorial stationary package, and temporary grave marker.

Package A or C Savings through Package \$ 800.00

A traditional funeral held at one of our chapels or at your church with a committal service graveside

Package B or D Savings through Package \$ 800.00

A traditional funeral held at one of our chapels or at your church (No Committal Service at Graveside)

Package E Savings through Package \$ 800.00

A traditional funeral held at the graveside

Non-Traditional Funeral Packages

Please refer to our supplemental price lists for more information.

Cremation Packages Savings up to \$ 300

Our cremation packages range from a time of visitation to a Celebration of Life to honor your loved one.

Veteran's & First Responder's Burial Package Savings through package \$ 1,100

Funeral held at one of our chapels or your church with a high-quality Veterans casket included

Veteran's & First Responders Cremation Package Savings through package \$ 400

Funeral held at one of our chapels or your church with cremation to follow. Memorial urn included

Advantage Plus Savings through package \$ 1,450

Visitation and funeral held on the same day with basic casket included

***Restrictions May Apply to Non-Traditional Package Offerings ***

*** See Funeral Director for More Details ***

Twiford Funeral Homes, LLC "Package" Discounts

Most of the items offered by Twiford Funeral Homes, LLC have been placed in substantially discounted package offerings. These package offerings will be discussed in length at the funeral home. In order to qualify to receive the package discount, the CASKET purchased for the funeral service must be purchased from Twiford Funeral Homes, LLC. Should the casket be purchased elsewhere, the package discount would not apply and each item selected would be priced individually. This qualification as to purchase of the casket from Twiford Funeral Homes, LLC in order to receive the "Package" discount expressly includes, but is not limited to, Packages (A, B, C, D, E,) Discounted Variations.

MERCHANDISE

* PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE *

Caskets <i>(A complete list will be provided at the funeral home)</i>			Priced from \$ 2,495 to \$ 25,000
Alternative & Cremation Containers & Cremation Caskets <i>(A complete list will be provided at the funeral home)</i>			Priced from \$ 145 to \$ 15,000
Rental Casket			\$ 895.00
Outer Burial Containers	Caskets	MEMORIAL CHAPEL	Priced from \$ 1,200 to \$ 11,400
	Caskets	COLONY CHAPEL	Priced from \$ 975 to \$ 11,125
<i>(A complete list will be provided at the funeral home)</i>		Urns	Priced from \$ 500 to \$ 1,125
<i>State or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.</i>			
Combination Shipping Container			\$ 145.00
Air Tray			\$ 145.00
Burial Garments			Priced from \$ 10.00 to \$ 190.00
Wood Flag Cases			\$ 75.00
Memorial Folders / Prayer Cards Setup Fee <i>(Non-Standard Orders Only)</i>			\$ 25.00
Memorial Stationary Package <i>(Includes Register Book, Food Register, 50 Acknowledgement Cards, 75 Memorial Folders or Prayer Cards)</i>			\$ 80.00
Register Book			\$ 35.00
Food Register			\$ 5.00
Acknowledgement Cards <i>(per 50)</i>			\$ 15.00
Memorial Folders or Prayer Cards <i>(per 75)</i>			\$ 25.00
Personalized Book Markers			\$ 5.00
Memorial DVD <i>(Digital or Original Pictures with Royalty Free Music)</i>			\$ 175.00
Additional Copies of Memorial DVD After Original			\$ 20.00
Temporary Grave Marker			\$ 35.00

Warranties

Twiford Funeral Homes, LLC make no representations or warranties about the clothing and other merchandise listed above. The only warranties, expressed or implied, granted in connection with the goods sold with this funeral home are the expressed written warranties, if any, extended by the manufacturer thereof. Twiford Funeral Homes, LLC – hereby disclaims all warranties, expressed or implied, relating to the items on this price list, including but not limited to, the implied warranties and fitness for a particular purpose.

Terms of Payment

In an effort to assist each family that we serve meet their financial obligations; Twiford Funeral Homes, LLC has developed the following Terms of Payment. Funeral Accounts may be paid by any of the following options or any combination of the following options.

Full Payment On Accounts Is Due And Payable At Time Of Arrangements

Your Payment Choices:

Cash, Personal Check or Money Order

The funeral account may be paid IN FULL by cash or personal check at the funeral arrangement conference.

MasterCard, Visa or Discover (Debit or Credit)

The funeral account may be paid IN FULL by MasterCard or VISA at the funeral arrangement conference. There will be a 3% convenience charge for cash advance items only.

Insurance Assignments

If this option is selected, Twiford Funeral Homes, LLC REQUIRE that the insurance policy(ies) be left with the Funeral Director and verification of policy(ies) status will be made prior to services. Twiford Funeral Home staff will fill out the necessary forms to receive payment. There will be a 4% processing charge on the total amount of assignment. This fee is charged by the processing company and is not a Twiford Funeral Home charge.

Prepaid Funeral Plan

The funeral account may be paid IN FULL by a fully funded prepaid funeral plan from any of our funeral homes.

DUE TO THE COMPLEXITY AND TIME INVOLVED, WE ARE UNABLE TO ACCEPT PAYMENTS FROM ESTATES

Third party cash advances **MUST BE** paid prior to services, e.g. crematory, cemetery, honorariums, newspapers, death certificates, transportation charges, flowers and sales tax

Proud Member and Supporter of

